

## ANIMAL CONNECTION BOARDING TERMS AND CONDITIONS

1. The Animal Connection hereinafter referred to as the “Shop” agrees to exercise due and reasonable care to keep its premises sanitary, property enclosed, and pets well cared for.
2. The Shop does not assume and shall not be held responsible for any liability with respect to the pets listed in this agreement, of any kind, character, or nature whatsoever, arising out of or from the boarding of this pet, or any damages which may occur from any other cause whatsoever, including loss by fire, theft, running away, illness, death, injury to persons, animals or property, or illness, death or injury to any other animal caused by the within named pet during the term of this contract, whether this pet be on the premises of the Shop or not, and the owner of said animal agrees hereby to be and is solely responsible for any and all acts of behavior of said pet at any time within the term and time of the contract. In no case shall the Shop be in any way liable or responsible.
3. The owner of the named pet specifically represents that he/she is the sole owner of said animal and that the pet has not been exposed to any communicable disease within the last thirty days. The Shop has the right to refuse any animals deemed “unhealthy”.
4. If the pet becomes ill, the owner or contact person shall be notified at once. If the owner does not immediately inform the Shop regarding measures to be taken or if the state of the pet’s health requires quick action, the right to call a veterinarian or to administer medicine or give advisable attention within the discretion shall be taken for granted by Shop, and such expenses shall be promptly paid by owner.
5. No person is authorized by the Shop to change or waive any of the terms or conditions of this contact and Shop will not be bound by any changes therein whether oral or written. All terms and conditions of this agreement shall be binding on the heirs, administrators and assigns of the owner of the within named pet.
6. The Shop is not responsible nor will be held liable for any veterinary expenses incurred on the pet during or after the term of this contract.
7. Two pets in an enclosure: At the discretion of the Shop, two pets boarded in the same enclosure may be separated into similar accommodations and the owner will be charged the appropriate rate. This could happen, for example, if the two pets are not getting along, are destroying bedding, or if entry to the enclosure is difficult with two pets in the same enclosure.
8. Older pets: When older pets are boarded they are subject to a great deal of stress because of removal from their normal home environment. This stress can cause latent (dormant) physical conditions (such as heart, liver and kidney disorders) to become active. This can result in illness or death of said pet.

9. Pickup Policy: All boarded pet(s) must be picked up by 5:45 PM on their scheduled pickup day. A \$20 late pickup fee will apply if the pet(s) are picked up after this time. Late pickups must be requested in advance via email and are subject to approval. If pet(s) are not picked up by 5:45pm, additional boarding charges may apply.

10. Estimate of charges: Upon request, an estimate of charges can be provided. Events that can affect this estimate are: Pickup day(s) early/late, dematting charges for grooming, vet expense, medicine expense, flea treatment, and other items which are usually discussed over the phone with either yourself or your emergency contact person. We attempt to provide an accurate estimate of total costs, but it is only an estimate.